August 25, 2026

****FOR IMMEDIATE RELEASE****

ADVANTAGE HOME HEALTH CARE NOTIFIES INDIVIDUALS OF DATA BREACH

Advantage Home Health Care ("AHHC") announced today that it is mailing letters to individuals whose information may have been involved in a recent data security incident. The security of patient information is important to the organization, and AHHC wants to ensure that potentially affected individuals are aware of the incident and the resources available to help protect their information.

On June 16, 2026, AHHC became aware of a security incident in which an unauthorized third party gained access to one of its computer servers. On June 26, 2026, AHHC learned that the unauthorized party acquired data that may have included personal information about patients and employees. Upon discovering the incident, AHHC followed its incident response plans, took protective actions to stop the unauthorized activity, engaged leading security and forensic specialists, and launched an investigation. AHHC also notified and worked with U.S. federal law enforcement. Based on its investigation, AHHC determined that the unauthorized party originally gained access to the server on June 9, 2026, and was able to acquire certain documents and information stored on that server.

For affected patients, the information involved could have included first and last name, date of birth, Social Security number, address, phone number, and information about medical conditions and care received. For affected current or former employees, the information involved could have included first and last name, date of birth, Social Security number, address, phone number, and employment-related information. For employees who are or were enrolled in the AHHC employee health plan, the information also could have included health insurance information, plan enrollment information, claims information, healthcare provider information, and information regarding health benefits.

Since becoming aware of the incident, AHHC has worked to investigate the activity and determine the information and individuals involved. AHHC retained industry-leading cybersecurity specialists, scanned its environment, implemented additional security measures, and made diligent efforts to prevent the unauthorized third party from maintaining or further using or disclosing the acquired data. AHHC will continue to evaluate and deploy security protocols, continuous monitoring, and staff training intended to help prevent and defend against cybersecurity threats.

Although AHHC is not aware that the information involved has been or will be used or misused for fraudulent purposes, AHHC understands that individuals may have concerns. AHHC is offering eligible affected adults access to credit monitoring, credit report, credit score, and cyber monitoring services at no charge for 12 months through Cyberscout, a TransUnion company. AHHC is also offering cyber monitoring services at no charge for 12 months for affected minor patients. Enrollment instructions are provided in the notification letters being mailed to affected individuals or their parents or guardians.

AHHC encourages affected individuals to remain vigilant by reviewing account statements, financial transactions, bills, notices, and free credit reports for potential fraud or identity theft and promptly reporting any questionable or suspicious activity. Parents and guardians of affected minors are encouraged to monitor their children's healthcare accounts for suspicious or unusual activity and to notify the appropriate insurance company or healthcare provider if potentially fraudulent activity is identified.

AHHC sincerely regrets any inconvenience or concern this incident may cause and values the trust that its patients, employees, and other individuals place in the organization.

AHHC has established a toll-free incident response line to answer questions about the incident. Individuals who receive a notification letter or believe they may have been affected may call 1-888-398-2084, Monday through Friday, from 9:00 a.m. to 9:00 p.m. Eastern Time.